

# Canon

Delighting You Always

ValueCARE

PriorityCARE

UltimateCARE



## Your Investments Are Protected with Canon Original Extended Warranty

Enjoy additional peace of mind when you purchase extended warranty for your Canon Inkjet Printers, All-In-Ones, Laser Printers, Scanners or fax machines. With Canon's *ValueCARE*, *PriorityCARE* and *UltimateCARE* extended warranty plans, you can now choose one that best suits your individual or business needs. Canon's CARE program protects your investments for an additional 1-year after the original standard warranty expires, ensuring your Canon products stay in excellent order for a long time to come. So give yourself the well-deserved peace of mind by extending your Canon warranty today!

Inkjet Printers  
All-In-Ones  
Laser Printers  
Scanners  
Fax



Postage will be  
paid by  
addressee. For  
posting in  
Singapore only

**BUSINESS REPLY SERVICE**  
PERMIT No. 01557



**CUSTOMER CONTACT CENTRE**  
**CANON SINGAPORE PTE LTD**  
1 HARBOURFRONT AVENUE  
#04-01 KEPPEL BAY TOWER  
SINGAPORE 098632

**Select from 3 different plans to suit your individual or business needs!**

	ValueCARE	PriorityCARE	UltimateCARE
Type of Service	Carry-in	On-site	On-site
Response Time	--	Next Business Day	Within 4-hours
Parts & Labor	Free	Free	Free
Warranty Conversion <sup>^</sup>	No	Yes	Yes
Loan Machines <sup>^^</sup>	No	No	Yes

<sup>^</sup> Free Warranty Conversion is applicable for customers who sign up for PriorityCARE or UltimateCARE programs only. Standard Warranty during first 12-months will be converted from Carry-In to On-Site Service. For detailed product & model list, please contact Canon.

<sup>^^</sup> Loan machine will be provided if customer's equipment could not be repaired on site. (Machine may not be of the same model)  
Business Hours: Monday - Friday (except Sat, Sun & Public Holidays) : 8.30am to 5.30pm

**FREE Warranty Conversion from Carry-in to On-site Service!**

(applicable for Priority / UltimateCARE only)

	Year 1	Standard Warranty	Carry-In →	On-Site (Free)
Inkjet / Laser Printers (Standard Warranty = 1 year)	Year 1	Standard Warranty	Carry-In →	On-Site (Free)
	Year 2	Extended Warranty		On-Site
All-In-Ones (Standard Warranty = 2 years)	Year 1	Standard Warranty	On-Site →	On-Site
	Year 2	Standard Warranty	Carry-In →	On-Site (Free)
	Year 3	Extended Warranty		On-Site

With Purchase of Extended Warranty

## Application Form

*Yes! I would like to sign up for 1-year extended warranty*

Name \_\_\_\_\_ (Mr./Ms./Mrs./Mdm./Dr.)

NRIC No. \_\_\_\_\_

Address \_\_\_\_\_

Contact No. (Mobile): \_\_\_\_\_ (Home): \_\_\_\_\_

Email Address \_\_\_\_\_

Model No. \_\_\_\_\_ Date of Purchase: \_\_\_\_\_

Serial No. \_\_\_\_\_

Amount (\$\$) \_\_\_\_\_

Cheque No./Bank \_\_\_\_\_

*Cheques should be made payable to CANON SINGAPORE PTE LTD.*

I confirm that I have read, accept and agree to be bound by the Terms and Conditions of ValueCARE/PriorityCARE/UltimateCARE.

Customer's Signature & Date \_\_\_\_\_

## THE CANON ADVANTAGE

- FREE parts & labour cost for all repairs
- Canon Genuine Spare Parts for longer product life
- Unlimited Repairs

**Buy Online**

www.canon.com.sg /warranty

**Mail Us This Form**

**Speak to us**

Call 1800 799 8686 to find out more

### TERMS AND CONDITIONS

- These terms and conditions apply to the following extended warranty schemes (each, an "Extended Limited Warranty") of Canon Singapore Pte Ltd ("Canon"): ValueCare Warranty, PriorityCare Warranty, UltimateCare Warranty.
- The Extended Limited Warranty is an extension, subject to these terms and conditions, of the original limited warranty ("Original Limited Warranty") from Canon in respect of the model of equipment ("Relevant Equipment") specified in the application and which is distributed by Canon and purchased from Canon or its authorised dealers in Singapore.
- The Extended Limited Warranty is valid only in Singapore to the original purchaser ("Purchaser") of the Relevant Equipment and is not assignable or transferable.
- The application for the Extended Limited Warranty must be submitted to and accepted by Canon at least one (1) month before the expiry of the Original Limited Warranty.
- The Extended Limited Warranty is invalid unless a confirmation ("Confirmation") confirming Canon's acceptance of the customer's application for the relevant Extended Limited Warranty is issued by Canon to the customer. The Confirmation is invalid if it has been defaced or altered. Lost or damaged Confirmations will not be re-issued.
- The Confirmation, original Warranty Card (Purchaser's Copy) for the Original Limited Warranty ("Original Warranty Card") and the Relevant Equipment purchase receipt ("Purchase Receipt") must be presented when sending Relevant Equipment for servicing. The customer named in the Confirmation and Original Warranty Card must be the same. Only such named customer may enforce the Extended Limited Warranty. If the customer is a party other than an individual, Canon may require a letter from the customer authorising the nominated individual representative to deal with all matters relating to or arising out of the Extended Limited Warranty (including collection of Relevant Equipment).
- Unless otherwise specified, the Extended Limited Warranty is valid for the term specified in the Confirmation from the expiry of the Original Limited Warranty ("Extended Limited Warranty Period") and for the type of service specified in the Confirmation.
- The Extended Limited Warranty covers defects in material and workmanship under normal use and installation of the Relevant Equipment subject to these terms and conditions.
- During the Extended Limited Warranty period, Canon will provide labour and repair or replacement of the defective Relevant Equipment or parts thereof covered by the Extended Limited Warranty without charge. Any insurance, handling, transportation, delivery and other incidental charges in respect of the servicing of the Relevant Equipment shall be borne by the Purchaser.
- All decisions made by Canon in respect of the servicing of the Relevant Equipment (including repairs, replacements or issues relating to defects of workmanship or materials) shall be final and conclusive and the Purchaser agrees to be bound by such decisions. Any defective Relevant Equipment or part thereof replaced shall become the property of Canon.
- The Extended Limited Warranty does not cover:
  - Loss or damage to Relevant Equipment due to: (i) abuse and/or tampering by any person other than the authorised personnel of Canon; (ii) negligence and/or misuse (including accident, improper storage, exposure to moisture, excessive temperature, sand, dust, dirt, other pollution or other environmental conditions and failure to follow precautions or proper operating instructions stated in the instruction manual such as improper installations); (iii) fire, flood, lightning strike or other acts of God; and (iv) deficiencies in consumable parts such as battery leakage.
  - Defects, damages or accidents due to the malfunction, connection to or use of unauthorised parts (including re-conditioned, tampered, re-used or non-genuine Canon accessories and/or consumable items not recommended by Canon). In such event, Canon reserves the right to terminate the Extended Limited Warranty immediately.
  - Consumable items, accessories and optional items (including video head, bulb, drum/head lamp, drum unit, print head, laser unit, batteries, battery pack, battery charger, power adapter, cables, connectors, software, tapes, CF/storage card, CD-ROMs, ink/toner cartridges and ink sheets).
  - Non-Canon products and software items and any other peripherals used in connection with the Relevant Equipment.
  - Lenses purchased together with the Relevant Equipment, whether as part of a kit of otherwise.
  - Relevant Equipment with its serial number removed, defaced or altered.
- To the extent allowed by the applicable local law, the remedies in the Extended Limited Warranty are the Purchaser's sole and exclusive remedies. Canon shall not be liable for loss of data or any incidental, indirect or consequential damages (including loss of anticipated benefits or profits) whether based on contract, tort or otherwise, relating to or arising out of the Relevant Equipment.
- No implied warranty, including that of satisfactory or merchantable quality or fitness for a particular purpose, applies to the Relevant Equipment after the Extended Limited Warranty Period. No other warranties (express or implied) or guarantee given by any other party in respect of the Relevant Equipment shall bind Canon.
- The Extended Limited Warranty is not an international warranty and:
  - no entity other than Canon shall have any duty, obligation or liability to fulfill Canon's obligations under the Extended Limited Warranty.
  - Canon shall only be responsible for fulfilling its obligations under the Extended Limited Warranty in Singapore only.
- Nothing in any terms and conditions relating to the Extended Limited Warranty or otherwise relating to or arising out of the Extended Limited Warranty shall be deemed or construed to be a policy of insurance between Canon and the customer.
- All terms and conditions relating to the Extended Limited Warranty shall be governed by and construed in accordance with the laws of Singapore.

Glue and seal along the dotted line before mailing

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ValueCARE  
PriorityCARE  
UltimateCARE



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	Value CARE	Priority CARE	Ultimate CARE
<b>Inkjet Printers</b>			
IP100	\$120	NA	NA
iP2770	\$20	\$60	\$85
iP 3680 / 4870	\$40	\$70	\$105
iX4000 / Pro 9000 MK II / Pro 9500 (MKII) / iX7000 / iX 6560	\$50	\$90	\$125
<b>All-In-Ones</b>			
MP 276 / 497 / 287	\$40	\$70	\$105
MG 5170 / 5270 / 6170 MX 357 / MX 876 / MX 7600 / MX886 / MX 366 MX416 / MX426 MF 4412 / MF 4450 / MF 4550D	\$50	\$80	\$115
MG 8170 / MF 5870dn / MF 4570DN / MF4580DN	\$100	\$160	\$215
MF 8030Cn / 8050Cn / D1150	NA	NA	\$374.5
MF 8350Cdn / 8450C	NA	NA	\$882.75
MF 9340C / MF 9280cdn	NA	NA	\$1,070
<b>Laser Printers</b>			
LBP 3300 / 6000	\$40	\$70	\$105
LBP 5050 / 5050N / 7200cd / 7200cdn / 6300DN / 6650dn / 6200d	\$100	\$160	\$215
LBP 3500 / 6750dn	\$120	\$180	\$285
LBP 5970 / 9100cdn / 7750Cdn	NA	NA	\$1,498
<b>Scanners</b>			
LiDE 210 / 110	\$30	\$60	\$85
CANOSCAN 4400F / 8800F / 5600F / 9000F / LiDE 700F	\$40	\$70	\$105
P-150	\$75	NA	NA
<b>Fax</b>			
JX 210p / JX 510p	\$40	\$70	\$105
L140 / L160	\$50	\$80	\$115

Terms & Conditions:

- Prices are in Singapore Dollars and inclusive of GST
- Prices are subject to change without prior notice
- The extended warranty plans cover parts and labor, excluding print head and consumables.
- For models not listed in the above, contact Canon Singapore - Customer Contact Centre at telephone no. : 1800 799 8666
- An additional \$25 is applicable for signup after 14 days from date of purchase

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